

## **BARRICATA HOLIDAY VILLAGE REGULATIONS**

*The Management wishes you a pleasant stay and strongly advises you to consult these rules, as the act of entering the Village constitutes their complete acceptance and observance.*

*The general rules are intended to create the best conditions to ensure respectful coexistence of several people within the Village.*

*These rules can be found at the entrance and at the Info Point in front of the Customer Service desk.*

### **1. OFFICE HOURS AND CHECK IN**

Reception is open from 7 a.m. to 10 p.m. From 10 p.m. to 7 a.m. there is a night watchman at Reception.

The Cashier's Office is open daily with the following opening hours: 8 a.m. - 1 p.m. / 3 p.m. - 8 p.m.

A SECURITY BOX service is available at the Customer Service desk, open daily from 9 a.m. to 8 p.m.

Upon arrival, Guests are requested to show their booking confirmation/voucher and a valid identity document for all group members.

Only those who have been duly authorised may enter the Village.

Everyone will receive a pass bracelet, which must be worn on their wrist for the duration of their stay and returned on departure.

A Car Pass will also be handed out on arrival, which will be visibly affixed to the windscreen of the vehicle.

Non-compliance constitutes a breach of the penal code

### **2. DURING YOUR STAY**

2.1 During his or her stay, the guest is required to:

- wear the identification bracelet given to them on arrival, which allows them to recognise authorised guests. The security staff and all employees are authorised to stop and check those without one;
- to provide real-time notification of any changes, both incoming and outgoing, concerning their crew and their accommodation unit or pitch;
- fornire le proprie generalità e domicilio all'interno del Villaggio ogni qualvolta gli venga richiesto dal personale di vigilanza o dal personale del Villaggio

2.2 General rules of behaviour:

- It is not permitted to use the electricity supply of the accommodation units and pitches to power electric scooters or for misuse;
- barbecues and citronella candles and the like are not permitted on the terraces of the accommodation units;
- lighting fires is not permitted;
- Persons under 18 years of age are not permitted to purchase and/or consume alcoholic beverages;

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  - The use of radio/TV sets is only permitted at moderate volume, respecting the peace of others, and in any case no later than 11 p.m.
- 2.3 Guests may remain in the Village until 10:00 a.m. on the day of departure. By that time, the Guest must hand in the bracelets, the keys to the accommodation unit, vacate the parking space and leave the Village.
- 2.4 Any transgression against the rules of these regulations and against the common rules of civil coexistence and good behaviour of the Resort shall result in the immediate termination of the contract and removal from the Resort. In this case, the Management of the Village shall be entitled to retain the amounts already paid and to demand the remaining amounts, as compensation for damages, including image damages.
- 2.5 Under 18 years old persons are only admitted if accompanied by adults for the duration of their stay. Their custody, and that of the children in particular, is assumed exclusively by their parents, who are the sole responsible parties, also in relation to third parties, or by other guardians (with prior written authorisation), relieving the Village Property of all responsibility. They shall ensure that children do not incur any dangers inside the Village when using the Playground, the Swimming Pool Park and all the facilities and services made available to Guests, assisting them on their own, according to their duty of care. Adults are therefore required to supervise them and ensure that they maintain polite and respectful behaviour towards others, under their own direct responsibility.
- 2.6 Our guests are informed that at the beginning and end of the season some services may be reduced or not functioning.

### **3. VEHICULAR TRAFFIC AND RESPECT FOR THE TRANQUILLITY**

- 3.1 The circulation of all types of motor vehicles is prohibited from 11 p.m. to 7 a.m. Only one car/motorbike is permitted, and it must be parked in the space allocated to your unit or pitch. Any other cars, either your own or those of friends/visitors, must be parked outside the Village, in the unattended car park.
- 3.2 Within the Village, motor vehicles may only circulate when entering to reach the accommodation unit or pitch assigned and when leaving to reach the entrance. Motor vehicles may not be used for travel within the Village. During the vehicle's journey, the maximum permitted speed is 10 km/h. The driver of the vehicle must pay the utmost attention to pedestrian crossings and always give precedence to pedestrians.
- 3.3 The car/motorbike allowed inside must be declared at check-in with the registration number. Unregistered motorbikes are not permitted to enter. They must be parked outside.
- 3.4 BICYCLES - SKATES - SCOOTERS. Within the village, bicycles or other means of transport such as bicycles/skates/scooters are only permitted on carriage roads and not on pedestrian walks. The maximum permitted speed is 10 km/h. The owner of the vehicle must pay attention to pedestrian crossings and always give priority to pedestrians. Otherwise, the vehicle will be held in custody until departure. The use of skates/skates inside the premises, along the arcades or on the pool floors is prohibited.
- 3.5 Boats or trailers are not allowed inside the Village.

#### **4. ACCOMMODATION UNITS AND PITCHES**

- 4.1 Accommodation units are allocated by the management.
- 4.2 Accommodation is guaranteed from 4.30 p.m. and from 6.30 p.m. on Fridays, Saturdays and Sundays: until this time, once payment and check in have been completed, it is possible to use all the services within the Village. Accommodation availability will be communicated by SMS message..
- 4.3 The accommodation unit must be vacated by 10 a.m. on the day of departure, and must be left duly cleaned and tidy. Failure to do so will result in additional charges for cleaning, breakages or missing items.
- 4.4 The pitch may be occupied from 12 a. m. on the day of arrival and must be vacated by 11 a. m. on the day of departure. It is not permitted to occupy free pitches with cars and objects.
- 4.6 It is not permitted to set up any kind of tent outside the designated areas, particularly in the vicinity of the accommodation units.
- 4.7 The pitch must be kept in perfect order and cleanliness. Otherwise, EUR 50.00 will be charged for tidying up.

#### **5. SWIMMING POOL REGULATIONS**

Admission to the swimming pool park constitutes complete acceptance of and compliance with these 'Swimming Pool Regulations'.

- Reservation of sunbeds is not permitted. It is forbidden to leave personal items on the sun loungers without being present in the pool area. In the opinion of our staff, such items may be removed and stored separately.
- The use of the red-flagged pool is prohibited: if present, the pool is unsupervised;
- It is forbidden to use inflatable games (air mattresses) or balls in the semi-Olympic pool;
- bathing with clothes on is prohibited;
- Diving and running around the edge of the pool is prohibited;
- the use of whirlpools by persons under 14 years of age is prohibited;
- it is compulsory to take a shower before entering the pool;
- children must wear disposable absorbent costumes (on sale at the Bazaar) instead of nappies;
- it is compulsory to dispose of waste in the appropriate containers;

It is recommended to check the opening and closing times of the pools and to read the specific regulations posted in various places in the pool area.

#### **6. FIRST AID**

Our Village has a medical clinic indicated on the map handed out on arrival. The doctor will be available at the times displayed at the Customer Service desk.

The doctor provides a private service and his services are chargeable.

Please note: infectious diseases, or those suspected of being infectious, must be reported immediately to the doctor or to the Village Management.

## **7. DAILY VISITORS**

It is possible to visit the Village at no extra charge with a 45-minute pass, subject to authorisation from the management, by depositing an identity document at reception, which will be returned when you leave. If the maximum number of visitors in the Village is reached, the 45-minute passes will be suspended.

## **8. DEPARTURE - PAYMENT**

Village accommodation units must be vacated by 10 a.m. Pitches must be vacated by 11 a.m. Any departure after the aforementioned time shall be charged with an additional day's stay. At the time of departure, the accommodation unit shall be checked: in the event of damage, shortages and/or particularly messy conditions, the Guest shall be required to refund the same.

## **9. ECOLOGY AND RESPECT FOR THE ENVIRONMENT**

Separate waste collection is in place in our Village, and everyone is asked to behave in accordance with environmental and energy-saving regulations. To this end, we ask you to strictly adhere to the following provisions:

- do not dispose of waste outside the designated containers;
- separate paper, plastic, glass and batteries from other waste and dispose of them in the appropriate containers;
- do not damage the vegetation;
- do not light bonfires;
- do not tamper with or remove equipment;
- do not use aggressive cleaning products, acids or similar and do not spread them on the ground
- check that your car does not pollute the ground with leaking liquids and oil.
- Do not wash dishes and laundry outside the sinks
- Do not waste water
- It is not permitted to tie shade cloths or ropes in general to the plants.
- Excavations of any kind and for any purpose are prohibited.

During your stay, in the evening or at night, one or more disinfections per week will be carried out against mosquitoes. The products used are environmentally friendly, non-toxic and do not harm the health of people or animals.

## **10. DAMAGE - LIABILITY - LOST PROPERTY - THEFT**

10.1 The Management shall not be liable for damage caused by the conduct of other Guests, as well as damage resulting from events of force majeure such as atmospheric events, natural disasters, epidemics, diseases, falling trees, branches or products, wind gusts, accidents at sea, damage or theft of cars inside the Village.

10.2 The Management is also exonerated from any and all liability for damage to persons or property, including that of third parties, that may occur within the perimeter of the Village,

especially if arising from the improper use of the equipment and failure to comply with these regulations, since the Guest is aware that all use is by his or her own choice.

10.3 Participation (of both adults and minors) in all sports animation activities is to be considered a free choice on the part of the customer. Any harmful consequences resulting from the customer's conduct cannot be attributed to the Village.

10.4 The Management is not liable for the loss of guests' objects and/or valuables, as each guest is responsible for him/herself and as such is required to exercise diligence in the safekeeping of his/her own objects and/or valuables. The valuables deposit service is carried out at the Customer Service desk, where safety deposit boxes are available for hire. Objects found within the Village must be handed in to Customer Service.

## **11. DOG REGULATIONS**

A maximum of 2 dogs weighing less than 35 kg per unit, pitch or parasol are allowed inside the Village and on the beach.

Dogs must be authorised by Management.

Breeds considered, at Management's discretion, to be dangerous are not accepted.

### **11.1 ENTRANCE AND DOCUMENTATION**

The presence of dogs, which is binding for entry to the Village, must be reported at the time of booking and on arrival.

Dogs must have all the vaccinations required by law and be micro-chipped. Each owner must bring with them a photocopy of their dog's insurance, health booklet and any authorisation to travel abroad.

### **11.2 RULES OF BEHAVIOUR**

Dogs must circulate within the Village and on the beach kept on a leash and under the strict control of the Owner (a 150 cm non-extendable leash is recommended).

Dogs must never be left unattended and free to roam, particularly on the beach, and the accompanying person must take care that the dog cannot disturb other bathers.

The owner must ensure the utmost respect for health and hygiene regulations during the animal's stay. Inside the Village, in the Agility area and on the beach, droppings must be immediately collected in closed bags and deposited in the appropriate containers.

Animals may not be left alone inside the accommodation, on the pitch or on the beach by the beach umbrella.

The Owner must take care that the dog does not invade the pitch or other people's accommodation.

Dogs are not permitted in the Pool Park (including toilets and showers), and inside the business premises.

Access to the sea is permitted, with the exception of the stretch of water in front of the beach equipped with sun loungers and parasols. At the end of the bathing the dog must be

immediately put back on the leash; during the dog's stay in the water the presence of the Owner must be ensured.

The entry and stay of females in heat or pregnant females is not permitted.

Dog owners are requested to take the utmost care that their animals do not disturb or cause discomfort to other guests.

Muzzles must be worn if requested by Management.

### 11.3 **LIABILITY AND EXCLUSIONS**

Liability (civil and criminal) for any damage or injury caused by the animal to third parties and to the Village facilities rests fully with the Owner.

Our staff will ensure that the rules are respected.

Management reserves the right to expel from the village anyone who does not respect these Rules and Regulations and, at its discretion, to enforce the aforementioned rules.